

FEEDBACK III – 7/28/16



I shared the Prototype/Brochure with Morgan Meinel, a Hospice Nurse at Mt. Sinai Hospital, NYC, via email, and asked for her feedback on two things.

1. I asked for feedback on the brochure as it relates to presentation of the program to palliative care and hospice patients. (Pertaining to one section she recommended clarification so that it was clear that the program is for palliative care and hospice patients, not all New Yorkers. This was modified based on her feedback.)

It is presented in a warm, open, and inviting way.

I like the quotes from participants. It provides encouragement and intimacy, which is nice.

I like that it is a very simple and easy to understand description of how the program works.

I love the photos. They are inviting and a good representation of the program.

2. I asked for feedback on the program itself as presented in the prototype.

I love and find it practical that there are 3 paths to choose from, and one can move between them at anytime.

I shared with Morgan, via the email, that I had recently met and presented the prototype to a palliative care physician and that she suggested that some folk might just enjoy visiting and sitting in the garden, in nature. Also some that can get out of the house may not have the ability to work. I shared that I planned to iterate the program based on this feedback, to include an option to visit but not to work in the garden.

As a reflection on this Morgan offered: *I agree with the palliative care doctor's impression... Adding this to the program would be a really special offering.*